

Why CARE?

An overview of the UCSC CARE Program

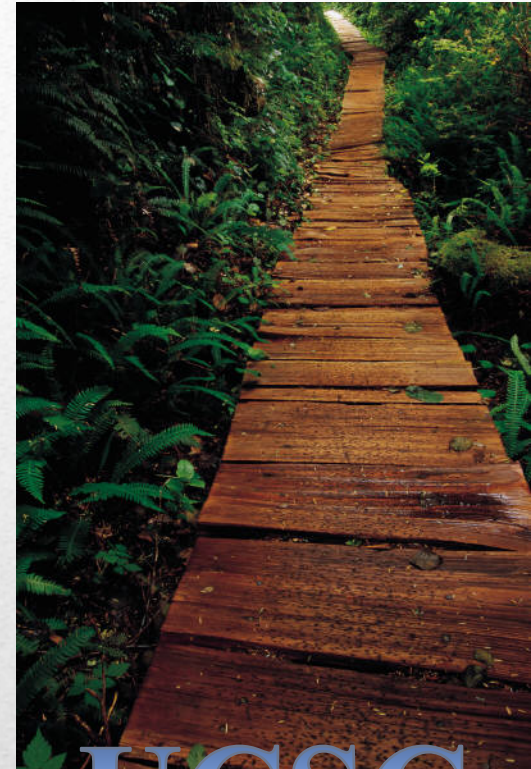
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February 11th, 2013

- Bachelor of Arts, Psychology
- Master of Social Work, USC
 - 4 years at UC Irvine Hospital
 - Specialized in working with young adults
- Social Workers Do:
 - Assessments
 - Locate resources in the community
 - Help to stabilize the individual
 - Can serve in counseling role as well



UCSC

Background



WHY CARE?

Why do **you** think we should CARE?

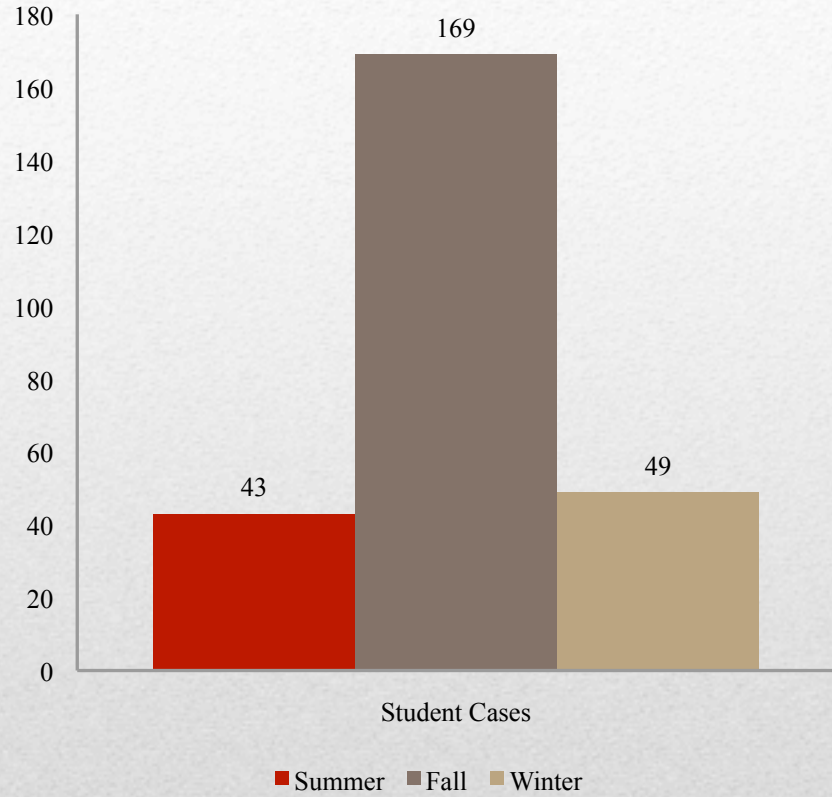
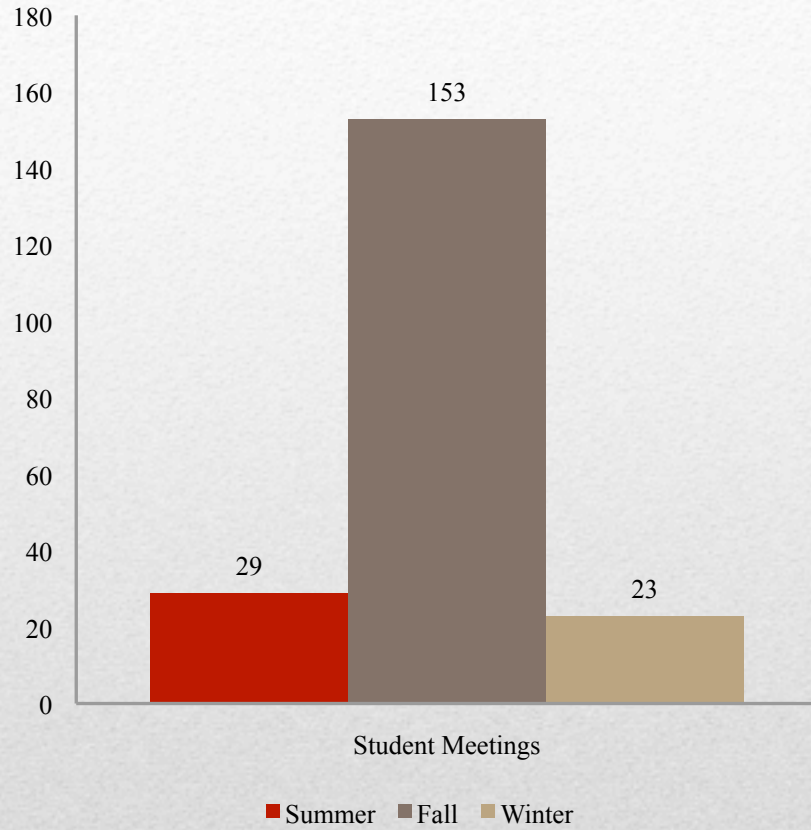


Primary Responsibilities:

- 1) Serve as a single point of contact for students of concern
- 2) Outreach early on to students of concern
- 3) Provide students and/or faculty and staff with resources
 - On-campus
 - Off-campus
- 4) Facilitate and maintain records for the Care Team
- 5) Develop action plans for students of concern
- 6) Follow up with students, faculty and staff as appropriate
- 7) Manage Student Emergency Funds

Student Care Coordinator

Student Care Coordinator Stats June 2012-Present



Case Summaries

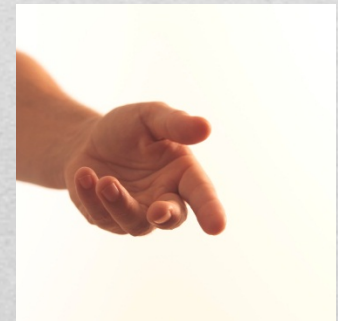
When to refer:

- ❖ You're not sure where else to refer, may have many needs
- ❖ Find yourself worried or preoccupied about a student
- ❖ See potential problems that may lead to crisis
- ❖ Need information on resources
- ❖ Student has multiple barriers impacting academic success or retention

Care Coordinator Will:

- ❖ Meet with the student or consult with the person making the referral
- ❖ Create an action plan to assist student
- ❖ Utilize campus/community resources
- ❖ Follow-up until student is stabilized
- ❖ Provide feedback to referral source on outcome

Role Overview



On Campus:

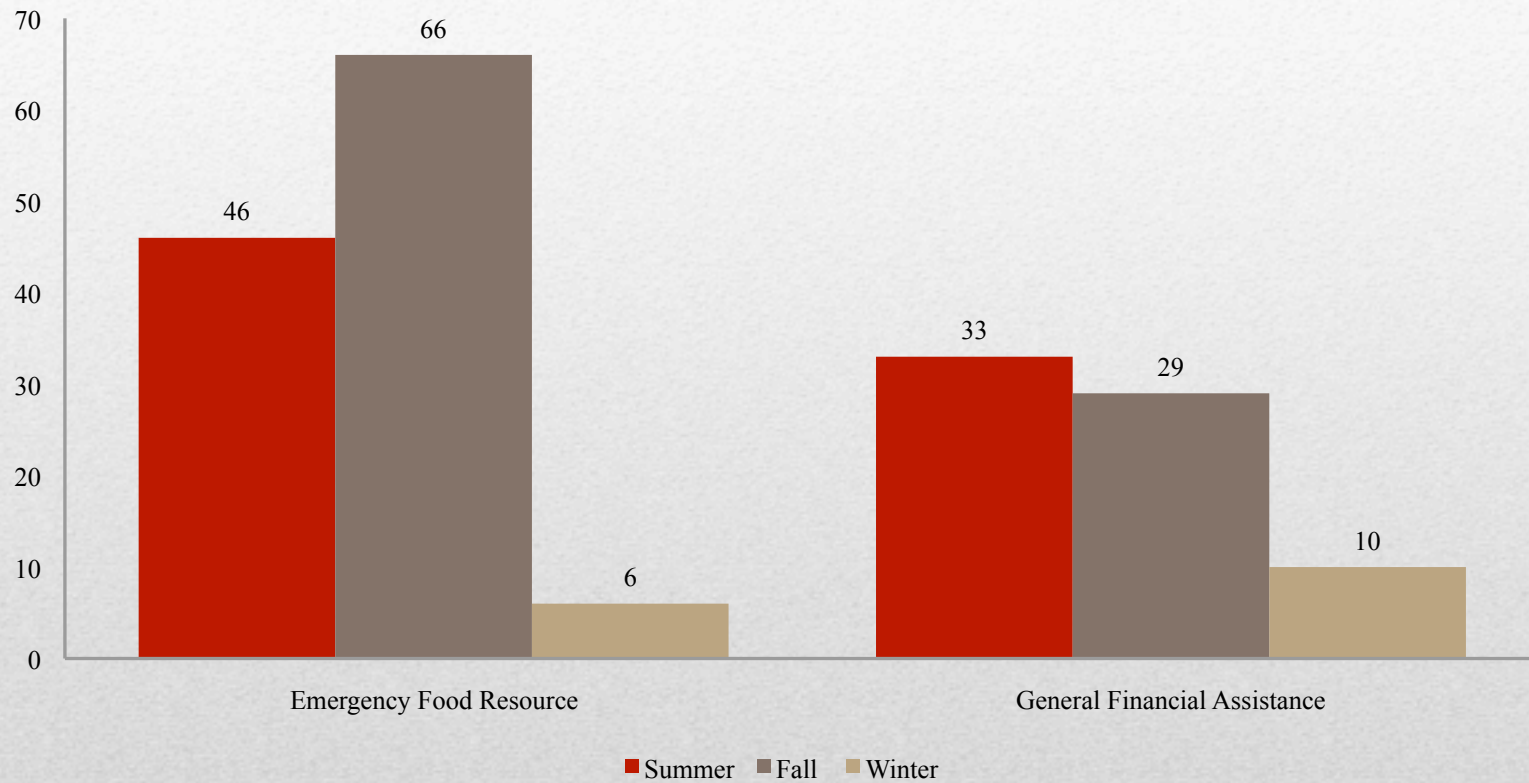
- Judicial Affairs
- STARS
- CAPS/Health Center
- Resource Centers
- DRC/LSS
- UCSC Police
- SHOP
- Financial Aid

Off Campus:

- CalFresh
- Housing Authority
- Shelters/Food Banks
- Child Care
- Support Groups
- Medical Resources
- General Aid
- Support for families

Common Resources

Students Receiving Emergency Services June 2012-Present



Emergency Services

SERVING UCSC STUDENTS IN NEED THROUGH PREVENTATIVE OUTREACH, COLLABORATION AND CARE.

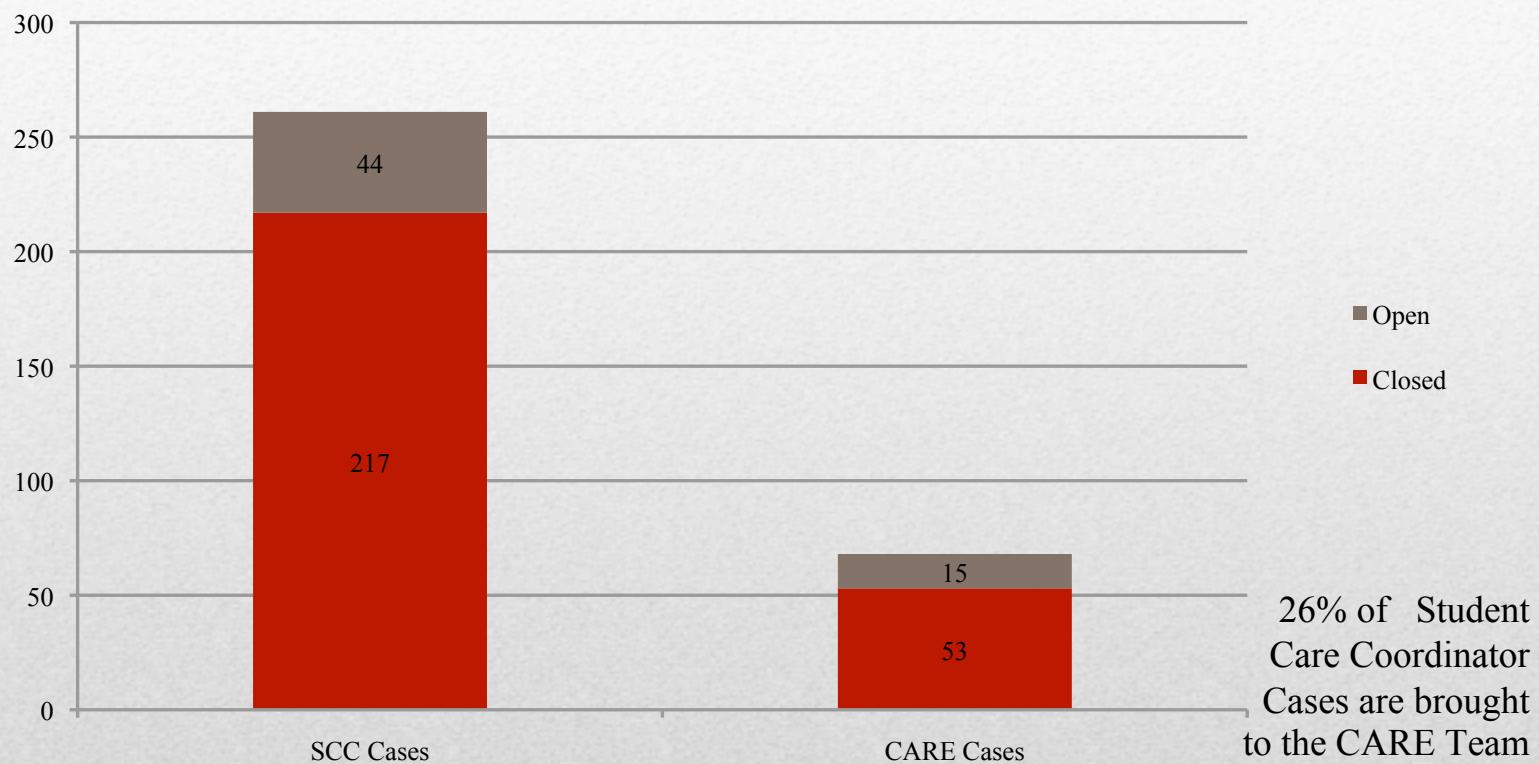
Who is on CARE Team?

- Peggy Church, Director of Disability Resource Center
- College Administrative Officer Representative
- Gary Dunn, Director Counseling and Psychological Services
- Sue Matthews, AVC, Colleges, Housing and Educational Services
- Apri Medina, Associate Director Financial Aid
- Kristin McMaster, Student Care Coordinator
- Nader Oweis, Chief of Police
- Lucy Rojas, Assistant Dean of Students
- Alma Sifuentes, Dean of Students/AVC Campus Life
- Stacey Sketo-Rosener, Lead Academic Adviser
- Douglas Zuidema, Director of Student Judicial Affairs

CARE Team




SCC Cases Presented to the CARE Team June 2012-Present



The CARE Team

- Three or more members on the team require action/consultation to resolve the case
- Any case requiring additional assessment by team for potential threats to safety and necessary elevation to the BRAT Team
- Involvement of a community of students
- More than one referral has been made about potential safety concerns for student (self/others)
- Resurfacing or new issues for students previously on the CARE Team caseload

Referrals to the Team



CARE Website: <http://deanofstudents.ucsc.edu/student-care/index.html>

OUTREACH EFFORTS

See, Say, Do Something Campaign

- Academics and Care:
 - Consult with you as needed
 - Help you identify resources on/off campus
 - Assist student with emergency support (housing, food, etc)
 - Discuss impact of CARE Plan on academics and reverse
 - Assist students in academic jeopardy
 - Liaison with CAPS to manage distress
 - Find resources at home to continue support
 - Provide background and Care Plan

****Call me or email me to make a referral****

Collaboration With You



Core BRAT Team:

- AVC Risk and Safety Services, Director Risk Services, Director CPS, Chief of Police; other members added based on nature of the case

Referrals to BRAT come from:

- CARE Team, Staff HR, Academic Personnel Office, UCPD and individual students and staff members
- Consultation with Jean-Marie Scott at 459-3031
- Imminent danger to UCSC PD via 9-1-1

Behavioral Risk Assessment Team



Responsibilities to UCSC:

- To assess situations for possible risk/threat to individuals or the campus community
- To the degree possible, coordinate intervention strategies that will help to prevent an incident from harming the community or individuals in the community
- To provide resource support to the community or individual who is concerned or impacted by the behavior of others
- To coordinate with UCOP on major issues and/or incidents

Role of BRAT

Questions???



THANK-YOU!
