

UC Santa Cruz

Student of Concern Response Protocol

There are many resources on campus to assist you in helping students of concern such as Counselors, Psychiatrists, UC Santa Cruz Police and a Student Care Coordinator. The chart below will identify the correct point of contact for varying levels of concern to prevent warning signs and potential opportunities for early intervention from being overlooked.

Is the student a danger to self, or others, or does the student need immediate assistance for any reason?

YES

The student's conduct is clearly and imminently reckless, disorderly, dangerous, or threatening and is suggestive of harm to self or others in the community.

Call the POLICE
911

Note: If dialing from a campus phone, you will reach the UCSC police

After speaking with police, report the concern to:
CARE COORDINATOR
(831) 459-3456

NO or I'M NOT SURE

The student shows signs of distress, but I am not sure how serious it is. My interaction has left me feeling uneasy and/or concerned about the student

Call COUNSELING & PSYCHOLOGICAL SERVICES (831) 459-2628

After-hours & holidays:

Dial the number above and select the *after-hours service* option to connect to a mental health specialist

For *non-emergent* consultation or reporting, call the UC Santa Cruz POLICE
(831) 459-2231

NO

I am not concerned for the student's immediate safety, but he/she is having significant academic and/or personal issues and could use some support or additional resources

Refer the student to an appropriate campus resource: See reverse page for options, or visit:
www.deanofstudents.ucsc.edu

For support services call:
COUNSELING & PSYCHOLOGICAL SERVICES at (831) 459-2628 or
CARE COORDINATOR at
(831) 459-3456

Support for Faculty and Staff after working with a distressed student: Employee Assistance Program 866-808-6205

UC Santa Cruz Resources:

UCSC Police	
Emergency	911
Non-Emergency Reports	831.459.2231

College CAOs	
College Eight	831.459.2922
College Nine	831.459.3122
College Ten	831.459.3122
Cowell College	831.459.3642
Crown College	831.459.2452
Kresge College	831.459.5015
Merrill College	831.459.4827
Oakes College	831.459.2550
Porter College	831.459.5015
Stevenson College	831.459.2638

For Faculty/Staff	
Conflict Resolution	831.459.2290
Counseling & Psychological Services	831.459.2628
Dean of Students Office	831.459.4446
Hate/Bias Reporting	831.459.4446
Sexual Violence Prevention Education	831.459.2721
Student Care Coordinator	831.459.3456
Student Judicial Affairs	831.459.1738
Title IX/Sexual Harassment	831.459.2462
Employee Assistance Program	866.808.6205

In the Community	
Dominican Hospital	831.462.7700
National Suicide Prevention Hotline	800.273.8255
Santa Cruz County Mental Health	800.952.2335
Suicide Prevention Service-Santa Cruz	831.458.5300

Alcohol & Drug Education	831.459.1417
Community Safety Program	831.459.2100
Counseling & Psychological Services	831.459.2628
Disability Resource Center	831.459.2089
Educational Opportunity Program	831.459.2296
Ethnic Resource Centers	831.459.2469
Hate/Bias Reporting	831.459.4446
Cantu GLBTI Resource Center	831.459.2468
Sexual Violence Prevention Education	831.459.2721
Services for Transfer & Re-entry Students	831.459.2552
Title IX/Sexual Harassment	831.459.2462
Student Health Center	831.459.2211
Student Health Outreach & Promotion	831.459.3772
Veteran Resource Center	831.459.1520
Women's Center	831.459.2072

See Something?

Say Something.

Do Something!