

# **Major Exploration for the Truly Undecided Student**

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# Today's Goals

- **What?** Learn about theories and research related to major exploration and declaration.
- **So What?** Consider the literature in relation to a UCSC context.
- **Now What?** Begin to identify and share existing and potential best practices for UCSC.

# Session Overview

- Define “undecided”.
- What influences major selection?
- Decision-making.
- Best Practices in major exploration.
- Theoretical foundations for advising and program development.
- Unpacking the “Major Exploration for the Truly Undecided”.

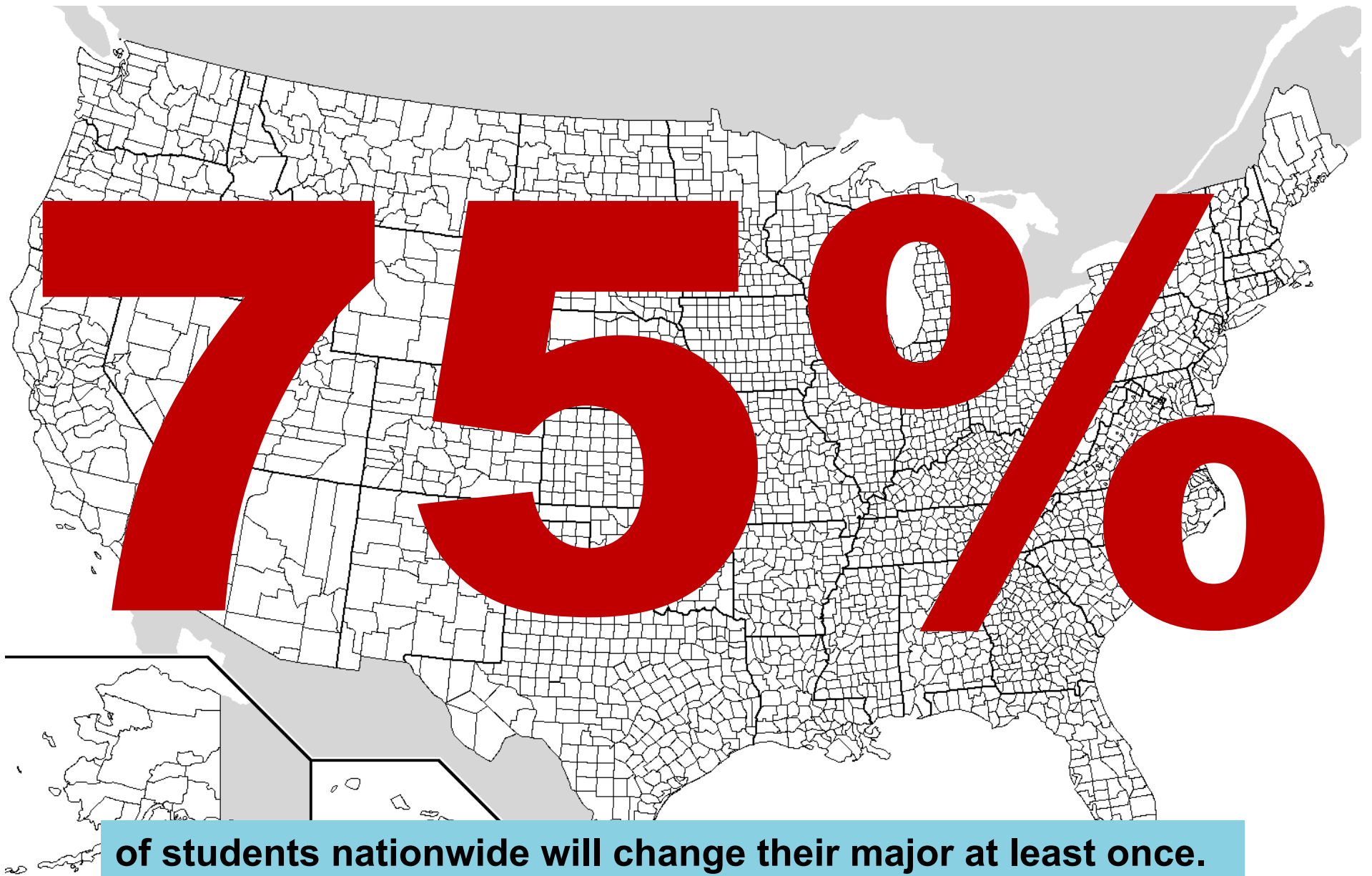
# Think like a frosh!

- What was your proposed major as a freshman?
- How did you pick your major?



Who is truly undecided?





**of students nationwide will change their major at least once.**  
(Gordon, 2007; Steele & McDonald, 2008).

A black and white photograph of a large stone archway at the University of California Santa Cruz. The archway is supported by several concrete pillars. The words "UNIVERSITY OF CALIFORNIA" are carved in large, serif letters across the top of the arch, and "SANTA CRUZ" is carved below it. The background shows trees and a clear sky.

**43.3%**

**of UCSC transfer students  
will change their major.**

**80%**

**of UCSC students will  
graduate with a different  
major than the one they  
proposed/declared as  
freshman.**

(IRPS, 2004)

# Why does major exploration matter?

Major changers have a **70-85%** graduation rate, in comparison to a graduation rate of **45-50%** for those who retain original major (Murphy, 2000; Micceri, 2002; as cited in Gordon, 2007, p. 87)

Students deserve an opportunity to identify and pursue educational goals that are meaningful to them.





**Major  
indecision  
is normal.**



# Reasons for Being Undecided

- Lack of concrete, realistic information.
- Lack of independence in decision-making.
- Lack of knowledge of the decision-making.
- Multiplicity of interests... learning lovers.
- Lack of interests or the ability to articulate interests.
- Lack of ability or knowledge of abilities.
- Lack of knowledge about educational and occupational relationships.
- Lack of desire to attend college (Gordon, 2007, p. 143)
- Perceived cultural barriers to certain careers: race, gender, etc. (Swanson, Daniels, & Tokar, 1996).
- Institutional pressures (Cuseo, 2005).
- Developmentally not ready to make decision (Cuseo, 2005).

# Influences on Major Selection

- Teacher, counselor, adviser
- Family
- Friends
- Media
- Social and economic pressures
- Perceived career barriers
- Cultural values

**First generation college students are not more prone to major indecision (Pearson & Dellman-Jenkins, 1999)**

# Factors That Further Complicate a Decision for Transfer Students

**University policies** (Cuseo, 2005; Gordon, 2007; Lewallen, 1993)

“...the University of California system now expects all two-year college graduates to complete 60 transferable units, including all areas of its general education curriculum and all pre-major courses prior to transfer (e.g., business, engineering, and health sciences), this policy essentially forces full-time, continuously enrolled, community college students to select a major during the *first term* of college—if they expect to transfer to a four-year university in a reasonable amount of time. The ugly irony associated with this policy is that it exerts the most academic decision-making pressure on students in community colleges, which enroll the highest percentage of academically underprepared and economically disadvantaged students” (Cuseo, 2005, p. 7).

# Factors That Further Complicate a Decision

- Some decided students may be at greater risk of attrition because they have made a decision that is premature, unrealistic, uninformed, or grounded in extrinsic factors (Cuseo, 2005, p. 3).
- **Retention goals** (Cuseo, 2005; Gordon, 2007; Lewallen, 1993)
- Many studies suggest that undecided students are at greater risk of attrition (Gordon, 2007).
- Lewallen (1993) found in a national sample of 18,000 first year students that there was no predictive correlation between retention and whether students were decided on their major or not (p. 1).

# Student Perspectives on UCSC Factors

- Planning to meet the major declaration deadline
- Major qualification policies
- Classes only offered some quarters
- Impacted majors: getting into classes
- Large classes with lack of connections with professors
- Limited tutoring opportunities
- Placement exams

# Freshman and Transfer Comparison

- Frosh must declare major by Spring of sophomore year.
- Programming for major declaration is developed for frosh.
- Frosh have had opportunity to make connections and a life at the university early on.

- Transfers must select major by second quarter of enrollment.
- Transfer students tend to be more knowledgeable in their academic, vocational, personal skills.
- Transfers students may have no background in major related courses.
- Yet some transfer students may enter a four-year university at a lower developmental stage than other students attending the university for multiple years

# Choosing a major can be a tough decision!

- Think about the last time you made a difficult decision.
- What were some of the specific strategies that you used? What resources did you draw from?





# Decision-Making

- **Complex process** that encompasses: personal, social, economic, cultural influences, individual's past experiences, decision-making style (Gordon, 2007, p. 171)
- Involves **ambiguity** and **doubt** (Galotti, 1999)
- **Fluid** and **evolving** over time (Smart, et al, 2000)
- Different people have **different decision-making styles**: rational, intuitive, dialog, critical thinking (Bertram, 1996; Mau, 1997)

# Seriously, guys, let's get real. Why am I undecided?

- I'm not sure of my strengths.
- I'm not sure what's available.
- I LOVE everything and can't decide!
- I'm not even sure about what I want to do career-wise.
- It feels scary to choose just one path.
- I'm worried about disappointing my family.

ACTIVITY #1



# Best Practices in Major Exploration

- Highly effective and specially trained advisers work with first-year students.
- Ongoing relationship with caring and supportive adviser who knows students interests, abilities, needs and values and can provide individualized interpretations and feedback. College should initiate supportive action.
- Provide incentives for first-year students to meet regularly with advisers to clarify and discuss long-term educational plans

(Brown, et al, 2003; Cuseo, 2007; Gordon, 2007)

# Best Practices in Major Exploration

- Programming with an organized approach to exploration and decision-making: models and workbooks
- Collaboration and integration between Academic Advising and Career Advising
- Infuse academic and career planning into the curriculum.
- Ongoing program evaluation and development.

(Brown, et al, 2003; Cuseo, 2007; Gordon, 2007)

# Best Practices: Adviser Roles

- Establish a supportive and caring environment.
- Identify where student is at in the decision-making process and help student identify and articulate why he or she is undecided.
- Understand students' purpose and goals in coming to college.
- Help organize a plan for the exploration process and gathering information related to personal, academic and career dimensions.
- Support student while he or she makes a decision.
- Help student initiate an action plan
- Encourage follow-up contact

MEET THE  
STUDENTS WHERE  
THEY ARE.

# Praxis: Grounding our Practice with Theory

- Developmental
- Constructivist
- Career Decision Theory
- Holland's Theory of Personalities and Work Environments
- Strength-based Approaches
- Multicultural Education

# Framing the Theories

- Fundamental differences in theories:
  - Objective, rational facts about reality and people, static descriptors.
  - Subjective, meaning-making through experience, people evolve and identities are fluid.
- Need a framework that is responsive to diverse student body.
- Major exploration is a process.



# Guiding Theories: Developmental

## **DUALISM**

Absolutes. Black and white.

*“Biology good, Environmental Studies bad.”*

## **MULTIPLICITY**

Uncertainty exists. Everyone has their own opinion.

“Prove it.”

## **RELATIVISM**

Knowledge and values contextualized and relative. Complexity and ambiguity are expected.

These are our graduates!



## **COMMITMENT**

Integrate knowledge learned from others with personal experience and reflection

William Perry's Intellectual Scheme (1999):

# Common Developmental Positions of Freshmen

- See the world in dualistic terms when they enter, and finish their year in either a multiplicity or an emerging relativistic position
- Tend to lack autonomous decision-making skills.
- Looks to those in authority positions for the right answers
- May experience difficulties taking responsibility for a final decision.
- Preference for simplicity

MEET THE  
STUDENTS WHERE  
THEY ARE.

## FROM THE WORKSHOP

### **Activity #2 - Part One: Quick Self-Assessment**

**Take a couple minutes to assess what you feel are your strengths and weaknesses. These may be mostly academic but feel free to include other things such as good people skills, detail oriented, enjoy routine, etc.**

#### **Strengths:**

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#### **Weaknesses:**

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**Tip: Weaknesses aren't a bad thing! They can tell as much about what you might enjoy doing as one of your strengths!**

FROM THE WORKSHOP

# ACTIVITY #2



KEEP  
CALM  
AND  
CIRCLE  
SOMETHING

**Activity #2 - Part Two: Quick Exploration**

**Below is a list of all the majors on campus. Read down the list and circle any that spark an interest in you. Don't overthink a selection, just circle it and you will be able to go back and research it more!**

Anthropology  
 Applied Physics  
 Art  
 Biochemistry and Molecular Biology  
 Bioengineering  
 Bioinformatics  
 Biology  
 Business Management Economics  
 Chemistry  
 Classical Studies  
 Cognitive Science  
 Community Studies  
 Computer Engineering  
 Computer Science  
 Computer Science: Computer Game Design  
 Earth Sciences  
 Economics  
 Electrical Engineering  
 Environmental Studies  
 Feminist Studies  
 Film and Digital Media  
 Ecology and Evolution  
 German Studies  
 Global Economics  
 History  
 History of Art and Visual Culture  
 Human Biology

Italian Studies  
 Jewish Studies  
 Language Studies  
 Latin American and Latino Studies  
 Legal Studies  
 Linguistics  
 Literature  
 Marine Biology  
 Mathematics  
 Molecular, Cell, and  
 Developmental Biology  
 Music  
 Network and Digital Technology  
 Neuroscience  
 Philosophy  
 Physics  
 Physics (Astrophysics)  
 Physics Education  
 Plant Sciences  
 Politics  
 Psychology  
 Robotics Engineering  
 Sociology  
 Spanish Studies  
 Technology and Information Management  
 Theater Arts



**Not ready to pick out specific majors? Try circling a cluster that encompasses some general interests:**

Business and Economics  
 Education  
 Environmental Sciences  
 Human Psychology, Culture, and Society  
 Engineering and Computing  
 Languages, Literature, and Communication

Liberal Arts and Area Studies  
 Life and Health Sciences  
 Physical Sciences and Math  
 Visual and Performing Arts and Media

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LOGY,

## SOME MAJORS BASED ON CLUSTERS

### **BUSINESS AND ECONOMICS**

ECONOMICS  
GLOBAL ECONOMICS  
BUSINESS MANAGEMENT ECONOMICS  
LALS/ECONOMICS  
ENVIRONMENTAL STUDIES/ECONOMICS

### **EDUCATION**

THE MINOR!  
ANY MAJOR FOR K-6  
HIGH SCHOOL/JUNIOR HIGH...  
- BIOLOGY EDUCATION  
- EARTH SCIENCE EDUCATION  
- PHYSICS  
- MATH EDUCATION

### **ENGINEERING AND COMPUTING**

BIOENGINEERING, BIOINFORMATICS,  
COMPUTER ENGINEERING, COMPUTER  
SCIENCE, GAME DESIGN, ELECTRICAL  
ENGINEERING, ROBOTICS,  
TEHCNOLOGY INFORMATION  
MANAGEMENT

### **ENVIRONMENTAL SCIENCES**

ENVIRONMENTAL STUDIES/BIOLOGY  
ENVIRONMENTAL STUDIES/EARTH SCIENCES  
ENVIRONMENTAL STUDIES/ECONOMICS  
ENCIRONMENTAL STUDIES  
MARINE BIOLOGY  
PLANT SCIENCES

### **HUMAN PSYCHOLOGY, CULTURE AND SOCIETY**

ANTHROPOLOGY, COGNITIVE SCIENCE, COMMUNITY  
STUDIES, LATIN AMERICAN LATINO STUDIES, LEGAL  
STUDIES, POLITICS, PSYCHOLOGY, SOCIOLOGY

### **LANGUAGES, LITERATURE, AND COMMUNICATION**

CLASSICAL STUDIES, GERMAN SUTIDES, ITALIAN  
STUDIES, JEWISH STUDIES, LANGUAGE STUDIES, LATIN  
AMERICAN AND LATINO STUDIES, LINGUISTICS,  
LITERATURE, SPANISH STUDIES

### **LIBERAL ARTS AND AREA STUDIES**

CLASSICAL STUDIES, GERMAN SUTIDES, HISTORY, JEWISH  
STUDIES, ITALIAN STUDIES, HISTORY OF ART AND VISUAL  
CULTURE, LATIN AMERICAN AND LATINO STUDIES,  
PHILOSOPHY

### **LIFE AND HEALTH SCIENCES**

BIOLOGY, COGNITIVE SCIENCE, ECOLOGY AND  
EVOLUTION, HUMAN BIOLOGY, MARINE BIOLOGY, MCD  
BIOLOGY, NEUROSCIENCE, PLANT SCIENCES

### **PHYSICAL SCIENCES AND MATH**

CHEMISTRY, BIOCHEMISTRY AND MOLECULAR BIOLOGY,  
EARTH SCIENCES, MATHEMATICS, PHYSICS

### **VISUAL AND PERFORMING ARTS**

ART, FILM AND DIGITAL MEDIA, HISTORY OF ART AND  
VISUAL CULTURE, MUSIC, THEATHER ARTS

# Guiding Theories: Constructivist

- Creating meaning through activities and purposeful reflection (Peavy, 1995)
- Emphasis is in relationship and process. Students learn about self holistically within a developmental framework (Brott, 2004)
- Views indecision as a sign of identity transformation in progress (Savickas, 1995)
- Subjective, narrative, storied approach
- Qualitative techniques can compliment more traditional quantitative measures such as Myers-Briggs or Holland Codes to generate the student's story.



# Guiding Theories: Career Decision Theory

Four steps in career decision-making:

- Exploration
- Crystallization
- Choice
- Clarification

David Tiedeman & R. O'Hara (1963)

# Guiding Theories: Holland's Theory of Personality and Work Environments

Categorizes people in six interest types:

- Realistic
- Investigative
- Artistic
- Social
- Enterprising
- Conventional

Organizes work environment into six models with the same names.

Realistic people choose a realistic working environment, etc.

(Holland, 1997)

Almost 50% of students ultimately majored in a discipline different from the Holland code identified in their freshman year (Smart, Feldman & Ethington, 2000).

# Guiding Theories: Strength-Based Approaches

- Counseling model built on strengths, talents and motivations (Smith, 2006)
- Focus on possibilities rather than problems (Schreiner & Anderson, 2005)
- Student feel understood and heard (Schreiner & Anderson, 2005)
- Appreciative advising (Bloom, Hutson & He, 2008)

# Guiding Theories: Multicultural Education

- Most research on major decision-making has not considered cross-cultural differences.
- Advisers should draw from culturally responsive approaches that explore cultural strengths, assets and values.
- Strengths and decision-making styles are performed differently across cultures.
- Listening, observing, and critical reflection are central to advising work.

(Nieto & Bode, 2008)

**We Just Want You To Be Happy...**



**And**

CEO of some corporation or a scientist or a SUCCESSFUL business owner or a successful politician AND an expert golfer.

## Dimensions of Major Exploration

Choosing a major is a process of...

### Personal Exploration

Values, skills,  
interests, hobbies,  
identity, family, past  
experiences, hopes  
and dreams

### Academic Exploration

Course requirements,  
role of GE in finding a  
good major, knowing the  
skills that lead to  
success in major, how  
you learn the best, how  
subject is taught.

### Career Exploration

Knowing job market,  
understand the  
nature of the career,  
realistic idea of what  
career is about,  
internships,  
shadowing.

# Take Aways

- Undecided majors are a diverse group and undecided for diverse reasons.
- Frosh and a lot of transfers go through a major exploration process.
- Undecided students cut across all identities and social groups: class, race, first generation.
- Choosing a major is a process that we all facilitate.
- Different theoretical lenses will lead to different tactics.

# Why does major exploration matter?

Major changers have a **70-85%** graduation rate, in comparison to a graduation rate of **45-50%** for those who retain original major (Murphy, 2000; Micceri, 2002; as cited in Gordon, 2007, p. 87)

Students deserve an opportunity to identify and pursue educational goals that are meaningful to them.





# What's Next?

- Research:
  - What are students' perspective on major exploration and declaration at UCSC?
  - What resources and strategies do students find helpful in their decision-making?
  - What do they recommend that advisers develop?
- Are you interested in continuing this conversation?
  - How can we collaborate as a campus to strengthen our major exploration program?
  - What are you already doing to help students explore majors?
  - What ideas do you have to develop our approach to major exploration?

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