## **ENROLLMENT**

## 11,227

Students currently enrolled for Fall 2016

## 14,688

Error messages generated for Fall 2016 enrollment

## 6,457

Students who received 1 or more error messages

Physical & Biological Sciences = 4,077 School of Engineering = 3,623 Social Sciences = 4,714 Humanities = 1,178 The Arts = 1,096

Error messages by division...

## Students need help!

# Here are ways you can help...

Diagnose enrollment problems
Resolve when possible
Refer appropriately

### DIAGNOSIS

#### **TOP 3 Enrollment ERROR MESSAGES:**

#1 - Requisites NOT MET (28%)

#2 - UNIT LIMIT exceeded (24%)

#3 - TIME CONFLICT (23%)

#### **#1 Requisites NOT MET:**

- Prerequisites check UCSC coursework AND Transfer Credit tab
- Co-requisites Is the student enrolling in all the required parts of a course?
- Check for major and/or class-level restriction
- May actually be a time conflict!

#### #2 UNIT LIMIT exceeded:

- TWO flavors:
  - Unit limit exceeded for Appointment Period
  - Maximum term Unit Load exceeded
- Most problematic with wait lists don't just add, SWAP!

#### **#3 TIME CONFLICT:**

- Students can self-diagnose using the "weekly schedule"
- Remember: Requisites NOT MET can mask a time conflict

### REFERRALS

#### **Enrollment issues that require intervention:**

**Enrollment Holds** 

Repeating credit

**Triple repeats** 

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#### **Enrollment Holds:**

Enrollment holds appear in the student's MyUCSC Student Center - top of right column, above the To-Do List

Holds include all necessary information: who placed the hold, how to have it removed (even link to necessary forms!), and contact information

#### **Repeating Credit:**

Students cannot enroll in a course they have already taken and passed, or in a course deemed equivalent to a course they have taken and passed.

Courses should only be repeated when there is academic need - repeating calculus as MATH 19A after taking MATH 11A.

To enroll in a repeat of credit, students must see their college advisor. \*\*\*subject to change\*\*\*

#### Triple Repeat:

The enrollment system will not allow students to enroll in a course for a third attempt; they will receive an error message:

"You have exceeded the allowable repeat limit for this course"

Repeating a course more than once requires college approval.

### **FUTURE OF ENROLLMENT**

## QUESTIONS???